

City of Pasadena Texas Alarm Permit Application

For Burglar and/or Holdup Alarm Systems

NEW, RENEWAL AND REINSTATEMENT PERMIT FEE SCHEDULE:

Residential Alarm Site - \$15 Annually **Check or Money Order only**
Business Alarm Site - \$30 Annually **Make payable to: City of Pasadena**

Please Print
The application will be returned if not filled out

ALARM LOCATION INFORMATION **Permit #** **For renewal only (See enclosed letter)**

Expiration date **Renewal only (See enclosed letter)**

Residence Business

Name of Resident or Business Name (D.B.A.) at Alarm Location Drivers Lic.# _____

Alarm Site Street # Street Name (St., Ln., Blvd.) Suite/Apt. # Zip Code **(ALARM SITE PHONE #)**

PERMIT HOLDER INFORMATION (Person responsible for responding to alarms and giving access to the alarm site and who is responsible for proper maintenance and operation of the alarm system and payment of fees.) The permit cannot be issued without ALL of the following information.

Permit Holder's Drivers License # (If no Drivers License or Texas I. D. Card, provide your date of birth) State of Issuance

Permit Holder's Last Name First Name Middle Initial

Street # Street Name City State Zip Code Home Phone # Cell Phone #

SECOND CONTACT PERSON INFORMATION (Another person who is able to respond to alarms to give access to the alarm site.)

Last Name First Name Home Phone # Cell Phone #

THIRD CONTACT PERSON INFORMATION (Another person who is able to respond to alarms to give access to the alarm site.)

Last Name First Name Home Phone # Cell Phone #

TYPE OF APPLICATION (check one)

- New Permit Renewal No Changes
 Update Information (no fee)

MAILING ADDRESS OF PERMIT HOLDER (Complete this section if the mailing address is different than the Alarm Location)

Name _____

Street # Street Name City State Zip Code

NAME OF ALARM COMPANY _____ **ALARM COMPANY STATE LIC. #** _____

ADDRESS OF ALARM COMPANY _____ **PHONE #** _____

I have read the completed application and know the same is true and correct and hereby agree that if a permit is issued, I will comply with all provisions of Pasadena City Ordinance, Chapter 30, as amended and applicable State Laws. I accept responsibility for payment of all fees and fines that may result from the operation of the alarm system servicing the above premise. I have read the information provided on the back of this application.

DATE: _____ **SIGNATURE OF PERMIT HOLDER:** _____

Mail completed application and permit fee to:

City of Pasadena
Records Division
1201 Davis Street
Pasadena, Texas 77506

**SEC. 30-75 (i) THE CHIEF SHALL REFUSE
POLICE RESPONSE TO ANY ALARM SITE THAT
DOES NOT HAVE A VALID ALARM PERMIT.**

To receive your alarm permit number immediately, bring the COMPLETED permit application and permit fee to the Records Division, 1201 Davis, Monday - Friday, 8:00A.M. - 6:00 P.M., excluding holidays.

For additional information or assistance in completing this application, please call the Record Division at (713) 475-4953

Pasadena Police are serious about stopping false alarms.

Dear Alarm User, In an effort to reduce/eliminate the number of false alarms that the Pasadena Police Department responds to, Pasadena is requiring each permit holder to be a responsible permit holder or you risk paying increasing fines and losing your permit.

No Permit No Response Begins January 1, 2006. The Pasadena Police Department shall refuse police response to any alarm notification from an alarm site that does not have a valid permit, unless the alarm notification was a duress alarm, a hold up alarm, a panic alarm or reported to a 9-1-1 emergency telephone number or to the police department by a person other than an alarm company.

The Number of Free False Alarms and False Alarm Fines.

First 3 Free then \$50.00 each for 4th & 5th, \$75.00 each for 6th & 7th,
\$100.00 for 8th and permit automatically REVOKED. No Permit No Response.

8 False Alarms during calendar year and the permit will automatically be REVOKED. If an alarm site has 8 false alarms in the calendar year, the permit will automatically be revoked. It can only be reinstated if the alarm site has proof of a **significant change** that would eliminate the false alarms.

2 Call Verification also called ECV (Enhanced Call Verification) The ordinance mandates all alarm/monitoring companies call 2 different phone numbers prior to calling for police response. Specifically the ordinance indicates "...telephone verification shall require, at a minimum, that a second call be made to a different number if the first attempt fails to reach an Alarm User who can properly identify themselves to determine whether an alarm signal is valid before requesting law enforcement dispatch." Call your alarm monitoring company and verify they are calling the correct numbers.

It will cost you for not taking your alarm system seriously. Do not wait until you have several false alarms to call your alarm company. If you have one false alarm, call your alarm company immediately and find out why, repair or replace the problem now. If the alarm company will not help you, read your contract with the alarm company and get a new company if you are entitled.

Sincerely

**Pasadena Police
Records Division**

STOP FALSE ALARMS